

**axisfirst IT Solutions**

# HORIZON EQUIPMENT GUIDE

## Handsets

- Modern range of business class devices
- Support for remote working
- Easy management and deployment
- Latest DECT cordless communication technology

## Headsets

- Stylish and comfortable designs featuring noise cancellation
- Support for Microsoft Teams
- Bluetooth and USB options
- Single ear (monoaural) and both ear (binaural) options

## Conference Units

- Reduce travel time and cost
- Rich collaboration experience
- Cost effective and space saving device for both voice and video conferencing
- Works everywhere you do with great integration and support for BYOD



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# HORIZON EQUIPMENT GUIDE

A look at handsets, headsets, conference units and more for Cloud Telephony.



## Your guide to telephony equipment

When deciding to invest in a cloud telephony system, the choice of handsets and headsets can seem overwhelming. The guide is designed to help simplify these choices and help you to understand the differences between one device and another.

We understand that it is a very personal choice between single ear or dual ear headsets which is why we show each model so you can share this document with your team and make informed decisions on which device best suits which person.

Having equipment from different manufacturers means you are not limited to one style or one look, you can have simple and functional or something more stylish and modern.

Our team are on hand to help you to answer questions, discuss anything in more detail or to advise should you require a helping hand.

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## RISING DEMAND FOR HYBRID WORKING PRACTICES

Communication tools which were once used by a select few became a business necessity during the coronavirus pandemic to support hybrid working practices that saw us all combining working at home with working in the office be it for video meetings or for team collaboration.

This rise in the use of business communication technology leveraged the advantages of cloud telephony solutions with their pickup and take-home handsets, growing array of professional corded and wireless headsets and with Microsoft Teams and Zoom enabled conferencing units.



## HORIZON CLOUD TELEPHONY

Horizon is a hosted business telephone service that resides in the cloud rather than in your office. It provides an extensive range of fixed and mobile telephony capabilities accessed through an easy-to-use web portal. Using this technology axisfirst can support your business to embrace flexible working whilst maintaining the highest possible level of customer service to your clients.

“ We like to give people the freedom to work where they want, safe in the knowledge that they have the drive and expertise to perform excellently, whether they are at their desk or in their kitchen. Yours truly has never worked out of an office, and never will. ”



**Richard Branson** Founder & Chairman of Virgin

# POLY HANDSETS

Poly is born from Plantronics and Polycom both with a reputation for beautiful design, amazing reliability and great quality sound. The mission, to solve the dilemma of working from anywhere - create equality between those participating in conversation in the room with those who are not.

With devices for all budgets, Poly have something for everyone whether in an office setting, a remote hub or home office. Poly have been supplying businesses of all sizes for over 50 years so you know you're investing in a tried and tested equipment manufacturer.



## POLY VVX® 250

Featuring an ergonomic design and easy to navigate user interface, this handset improves personal productivity by offering your operators faster access to frequently used functions such as call, transfer, hold and directory. It is ideal for office workers or knowledge workers who operate in a modern business environment.

- 2.8" backlit colour LCD 320x240 pixel resolution
- Lifelike voice quality using HD Voice™ technology
- 2 gigabit ethernet ports
- 4 programmable line keys
- 4 context-sensitive "soft" keys
- 4-way navigation key cluster with central "Select" key
- Dedicated keys: Back & Home, Hold & Transfer, Headset, Hands-Free Speakerphone, Microphone Mute



## POLY VVX® 150

With a simple, practical design, this dependable business IP phone that is intuitive for end users and requires minimal training resulting in rapid adoption. This business phone delivers both reliable performance and quality sound. It is ideal for home offices or common areas such as lobbies, break rooms or hallways.

- 2.5" backlit monochrome LCD 132x64 pixel display
- Crystal clear HD audio performance
- 2 10/100Mbps ethernet ports
- 2 line keys with bi colour (red/green) LED
- 4 context-sensitive "soft" keys
- 4-way navigation key cluster with central "Select" key
- Dedicated keys: Back & Home, Hold & Transfer, Headset, Hands-Free Speakerphone, Microphone Mute



## POLY VVX® 450

Designed to meet the budget and communication needs of any business, this is a performance handset boasting a colour display and features typically found only on higher-end desk phones. Featuring acoustic fence technology, this handset ensures your conversations are free from extraneous noises, echoes and distractions making it ideal for executives or upper-management.

- 4.3" backlit colour LCD 480x272 pixel resolution
- Lifelike voice quality using HD Voice™ technology and acoustic echo and noise suppression.
- 2 gigabit ethernet ports and 2 USB ports
- 8 programmable line keys
- 4 context-sensitive "soft" keys
- 4-way navigation key cluster with central "Select" key





## POLY VVX® 500/501

Designed to operate in small and medium businesses to large corporate enterprises this business media phone improves productivity by incorporating collaboration features such as:

- 3.5" backlit colour LCD 320x240 pixel resolution
- Gesture-based, multitouch-capable capacitive touch screen
- Lifelike voice quality using HD Voice™ technology
- 2 gigabit ethernet ports and 2 USB ports

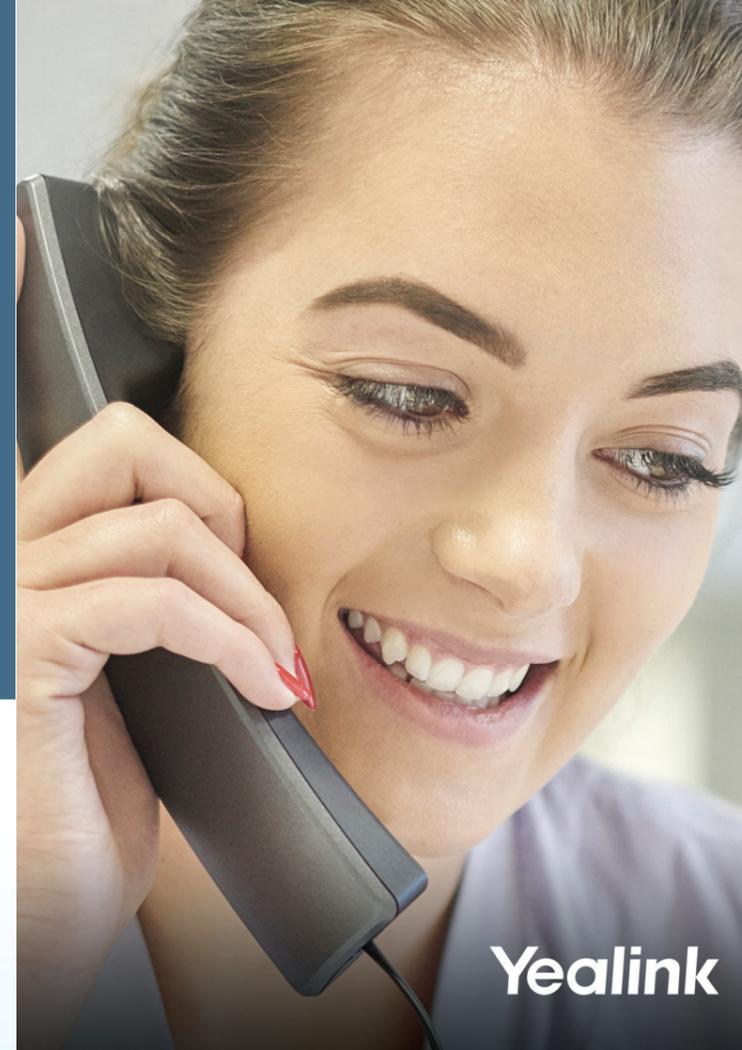
## POLY VVX® 600/601

Founded on smartphone and tablet behavior, this premium business media phone is built for executives and managers who need a powerful, yet intuitive office phone. With an optional VVX camera, this device can become a desktop video conferencing solution and with Bluetooth capabilities this makes this the perfect handset for home working.



## POLY D230 DECT

In busy working environments that require workers to move around whilst speaking to clients why not enable your team to keep pace with a reliable, hassle less in-office wireless handset. The Poly D230 DECT has 50m (165ft) range indoors and 300m (980ft) range outdoors from the base unit.



Yealink

## YEALINK HANDSETS

Whilst a relative newcomer to the market, compared with their rivals, Yealink seeks to design and develop some of the most advanced desk phones in the industry. Aiming to establish themselves as leading the way in personalised collaboration, their business phones boast advanced productivity features to aid in the flexibility of remote working.

Known for elegant and sleek design, Yealink innovates and constantly challenges the standard in business class telephony equipment, mindful to deliver value for every penny invested in business communication.



## YEALINK T54W

Especially designed for busy executives and professionals, this handset boasts performance, style, and functionality. With an adjustable 4.3" screen, built in Bluetooth and WIFI, this device keeps pace with the latest innovations in a wireless age. This powerful and expandable phone is the ideal choice for the modern small business looking for both style and substance.



## YEALINK W73P CORDLESS

Designed for use in Small Office / Home Office environments where multi-tasking enables greater efficiency and productivity, this handset combines wireless communication with business class features. The Yealink W73P has 50m (165ft) range indoors and 300m (980ft) range outdoors from the base unit.

# CISCO HANDSETS

Cisco is the number one overall voice and video communications equipment manufacturer in the world and leads in the unified communications and collaboration market.

In today's 24 x 7 economy your business needs to meet a wider range of user communication styles and preferences for how the communicate and do business. Investment in simpler, more comprehensive, integrated and more productive experiences for your workforce enable them to achieve great things for your customers and ultimately for you and your business.



## CISCO 8851

Featuring Cisco Intelligent Proximity, this handset combines business-class communication with mobile device integration to provide an engaging user experience that is both powerful and easy to use. Simply move your mobile calls over to the Cisco Phone 8851 and take advantage of the superior audio acoustics. This handset is designed for information workers and company executives that live in the "always-on" connected world of business.

- 5" backlit 24-bit colour WVGA 800x400 pixel resolution
- Hearing Aid Compatible loudness requirement handset
- 2 gigabit ethernet ports (with separate VLAN capabilities) + Side USB Port
- Bluetooth 3.0 Enhanced Data Rate (66ft / 20m Range)
- 5 programmable line keys & 5 "soft" keys



Product images are representative only.  
Product support and availability correct at time of going to print.

## CISCO 8841

With an attractive ergonomic design, crystal clear voice quality, encrypted communication for enhanced security and backlit acoustic keys with audio selecting and switching, this handset is extremely desirable on any company workspace. It delivers business-class collaboration with security, reliability and scalability options from small to large enterprise sized organisations.

- 5" backlit 24-bit colour WVGA 800x400 pixel resolution
- Hearing Aid Compatible loudness requirement handset
- 2 gigabit ethernet ports (with separate VLAN capabilities)
- 5 programmable line keys & 5 "soft" keys
- Central Circular Navigation and Select Keys
- Fixed dedicated keys: Applications, Messaging, Directory, Hold/Resume, Transfer, Conference, Hands Free Speakerphone, Microphone Mute



## CISCO 8861

Designed for the wire-free office environment, this handset boasts modern ergonomic design that supports a range of wireless 802.11 standards. Coupled with Cisco Intelligent Proximity and the use of post-consumer recycled plastic this is truly inspired business handset.

- 5" backlit 24-bit colour WVGA 800x400 pixel resolution
- Hearing Aid Compatible loudness requirement handset
- 2 gigabit ethernet ports (with separate VLAN capabilities) + 2 USB Ports
- Bluetooth 3.0 Enhanced Data Rate (66ft / 20m Range)
- 802.11 a/b/g/n/ac WLAN enabled
- 5 programmable line keys & 5 "soft" keys
- Central Circular Navigation and Select Keys



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# POLY HEADSETS

Work is no longer a place you go or a time of day. It is about what you do, how you do it and getting things done. To do great work, you depend on clear communication. Poly headsets are beautifully designed to let you hear and be heard during your most important conversations.



## POLY VOYAGER 5200 UC

For workers that wander in and out of the office or around the home, they require a Bluetooth headset that moves with them. Whether connected to a desk phone, a PC softphone or a mobile device, the sleek and pocket-sized Voyager 5200UC sounds professional in any environment. With six layers of wind-smart technology and four omni-directional microphones.

## POLY SAVI® 8220

With an impressive 590ft / 180m roaming range this headset is for contact centre professionals who require premium sound for their business communication and that need to move around their workspace whilst remaining connected. This headset also has several hearing-protection features like anti-startle, sudden large signal detection and average daily noise exposure making this the ideal accessory for everyday use.



## POLY VOYAGER 6200 UC

This Bluetooth neckband with earbuds is both professional and versatile. Pair it with up to eight different devices for all day wear for mobile and desk communication, around the office or home or even out walking or travelling. Compatibility with Microsoft Teams for team collaboration, this device combines convenience with comfort.



## POLY VOYAGER FOCUS UC

This Bluetooth stereo headset provides an immersive audio experience and active noise cancellation enabling you to focus and move seamlessly between calls and your work rather than your surrounding environment. Smart sensors can answer calls when you put on the headset, mute by taking it off and pause/resume audio.



## POLY VOYAGER 8200 UC

With a contemporary four mic boomless design, multi-device connectivity and active noise cancellation you can leave all distractions behind. Smart sensors allow you to answer calls simply by putting on the headset and automatically mute your calls, this is an exceptional accessory for your telecommunication needs.

# POLY PLANTRONICS HEADSETS

Today's workplace can be full of distractions. Tune them out with the Blackwire 5200 series. Soft, comforting ear cushions provide passive noise cancelling while the precisely tuned microphone masks nearby conversations.



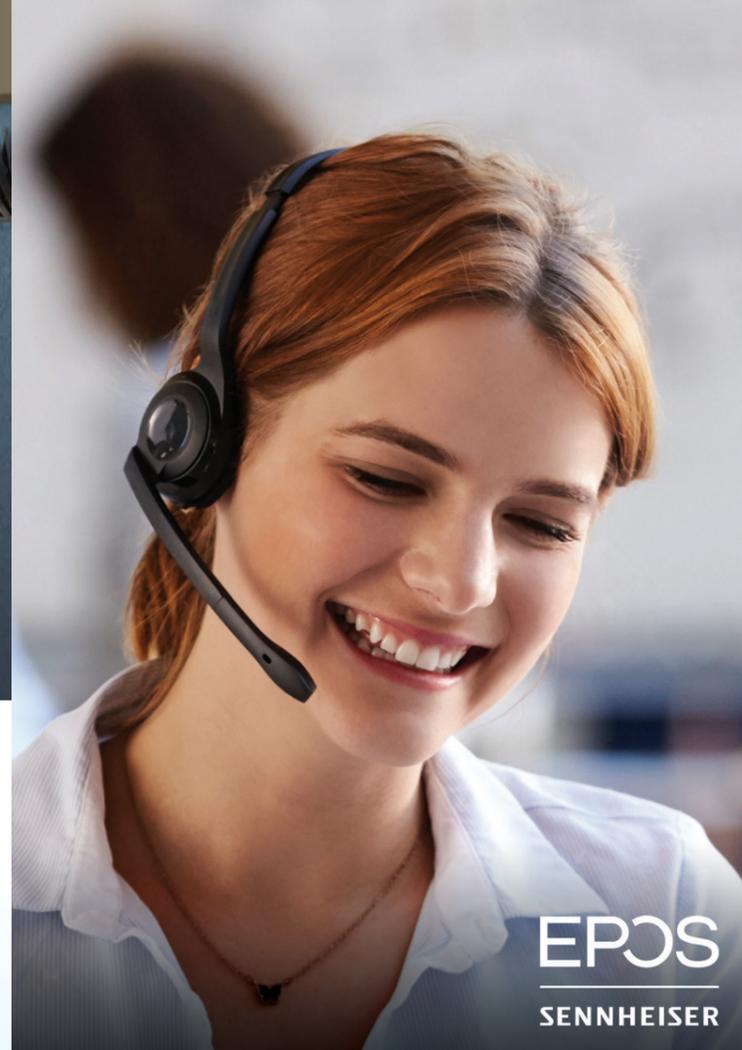
## POLY PLANTRONICS BLACKWIRE 5210

This monaural headset features wideband audio with a noise cancelling microphone designed to mask nearby talkers or call centre operatives. Ideal of all-day use, long conference calls or busy call centre environments, it is both comfortable and lightweight. Available in USB or USB-C variants, all models feature a 3.5mm jack.



## POLY PLANTRONICS BLACKWIRE 5220

The binaural model of this Blackwire family features hi-stereo sound with passive noise reduction and anti-startle technology. Designed for high quality telephony either via the more traditional handset or more recently via softphone client on a PC, this headset is lightweight and comfortable.



## EPOS SENNHEISER IMPACT 665 USB

The flawless sound and clear communication make this a premium wired headset. Designed to boost productivity with reliable high-quality material, all-day comfort and incredible reliable communication this headset puts your people and customers first.



## EPOS SENNHEISER ADAPT 165 USB

Make an impression with this wired EPOS Adapt series headset. It boasts both a beautiful contemporary, minimal design and sensational stereo sound for calls and multimedia. The large on-ear leatherette pads and discreet boom provides great comfort and seamlessly integrates into your working day.

# EPOS SENNHEISER HEADSETS

Premium audio headsets specifically for dynamic offices where professional spend long durations on the phone or for busy work environments where background noise can often be an issue.

Every model delivers rich and natural audio during calls with EPOS innovations that filter out unwanted noise, clarify speech and enhance the experience for both speaker and listener to deliver an excellent customer service.

# CISCO CONFERENCE

Empower your business with a new collaboration experience that connects you with the right people, with the right information at the right time so you can accelerate team performance and maximise results.



# POLY CONFERENCE

Polycom Trio is the smartphone for modern conferencing in all your meetings rooms. Marrying legendary voice quality with powerful video and content performance. This device will easily transform a room of any size into a collaborative, hassle-free team environment.



## CISCO 7832

With four-microphone, 360-degree coverage, this conferencing unit is designed to capture all frequencies of the human voice for superior high-definition audio performance. This device supports Power over Ethernet (PoE) for low consumption and ease of use. Designed for huddle-rooms, private offices and small meeting rooms, this cost-effective device is compact and sleek with an anti-glare screen and easy to use buttons.



## POLY TRIO 8800

This sleek and sophisticated device makes conferencing simple. A 5-inch colour touch display with intuitive user interface integrates with Microsoft Exchange for one touch meetings and is compatible with all leading unified communication platforms such as Web-Ex, Zoom, Microsoft Teams and many more.



### Features include:

- Gesture-based, multi-touch capacitive touch screen
- One touch calling and meeting join functions
- Voice activity detection and background noise cancellation
- Integrated Bluetooth 4.0 and Near Field Communications (NFC)
- 1 x USB Type A, 1 x USB Type B
- Gigabit LAN & WIFI connectivity

## CONNECT ANALOGUE TO DIGITAL

If you are still using legacy analogue devices, Cisco have the answer in the shape of this converter.

## CISCO SPA112 ADAPTER

Connect existing analogue phones or fax machines to VoIP or SIP services with peace of mind using this convenient and compact 2 port adapter unit. Protect your investment in analogue equipment without compromising the advantages of VoIP or SIP technology.

